

Tolley[®] Exam Training

HOW TO JOIN YOUR ADOBE CONNECT SESSION

Before your session

We strongly recommend that you test your computer prior to attending the session. You can do this by going to:

https://lexisnexis.adobeconnect.com/common/help/en/support/meeting_test.htm

This will check your computer to make sure all system requirements are met. It will also check you have the correct software on your computer. If you don't, no need to worry, there is a very short download which is free.

For a better connection we would recommend that you use Adobe Connect Desktop App.

Audio

Your tutor will check the audio for the session approximately ten minutes before the start. If when they sound check you cannot hear, please ensure your speakers/headphones are plugged in. This needs to be done before you enter the Adobe room. If you did it after, try leaving the room and joining again.

Connection

If you do experience any problems viewing the session and are wireless, you can:

1. Connect to the internet via a cable, or
2. Reboot your router which can make the connection more stable

Some helpful information from Adobe:

Adobe Connect only requires that you have an internet connection, a web browser, and Adobe Flash Player version 10.1 or greater to attend a web conference. Adobe Connect supports nearly any operating system including Windows, Macintosh, Linux and Solaris as well as most widely used browsers including Internet Explorer, Firefox, Safari, and Chrome.

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